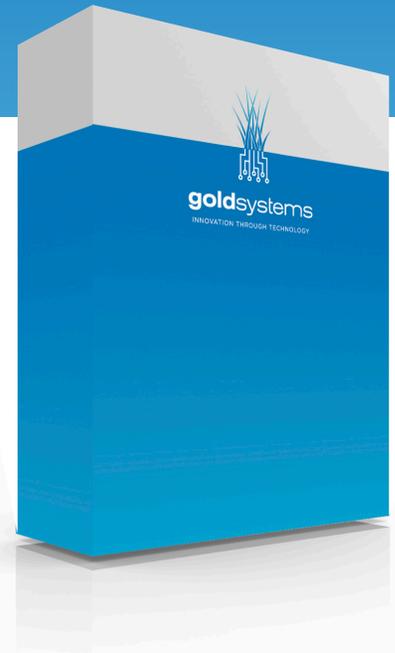




# goldsystems

INNOVATION THROUGH TECHNOLOGY



YOUR SOLUTION,  
YOUR PARTNER

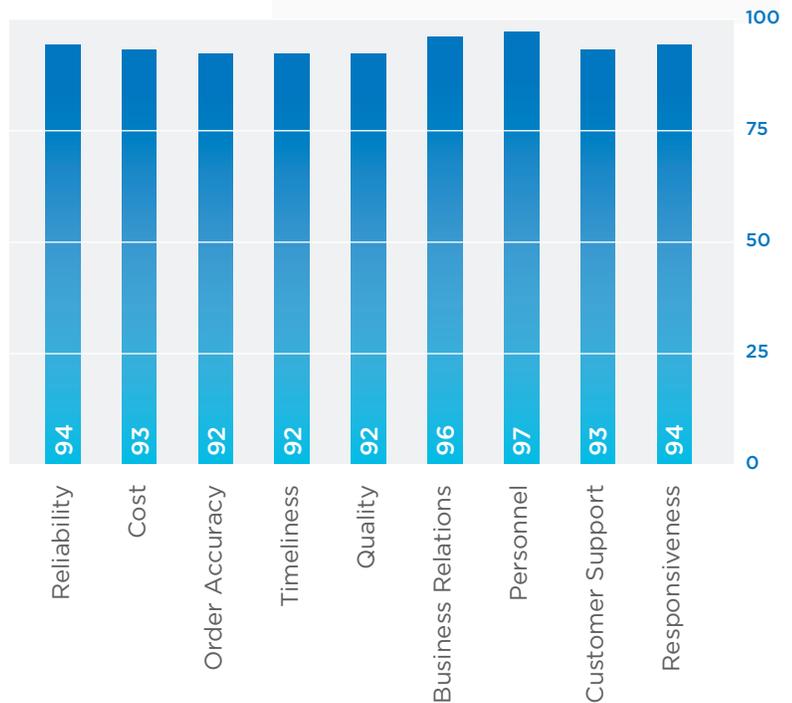
## Expertise. Creativity. Value.

Are the information management needs of your organization unique? Are you looking for customized, integrated IT solution that off-the shelf software can't provide? Sometimes prepackaged solutions just don't serve your organization's business needs or help you realize your IT vision. Gold Systems uses deep domain expertise to craft and deliver innovative, high-quality solutions, yet we have never believed in using technology for its own sake. If the project doesn't improve service, reduce costs and increase efficiencies, it isn't worth your investment.

CUSTOMER SATISFACTION

## Numbers don't lie.

Gold Systems values its clients and continually strives to strengthen these relationships. We recently commissioned Dun and Bradstreet to assess our customer service performance by using Past Performance Evaluations (PPEs). These ratings are based on information supplied by our clients. See for yourself why the majority of Gold Systems' business is repeat business, with clients who have trusted us for years as their custom software vendor and partner.



“Gold Systems gives us complete visibility into the progress of each task, making changes, enhancements, or improvements much easier to incorporate into the product.”

Jim DeTienne

STATE OF MONTANA DEPARTMENT OF HEALTH



SOCIAL  
SIGNIFICANCE

## Expertise in Projects that Matter

From water quality to aviation safety to newborn health care intervention, our software supports the services provided by a wide variety of government agencies. We strive to be industry experts who understand our clients' needs and help them achieve their unique goals. Gold Systems is

passionate, not only about delivering exceptional software, but also about the communities our technical solutions serve. We care about the quality of our water, our safety when we fly, and the security of our health care data.

ADAPTIVE AND  
ACCESSIBLE

## Collaborative Development

Client communication is at the center of our business culture. Gold Systems believes that the best way to both understand and achieve our clients' goals is through close collaboration. Through years of experience we've learned that the most successful projects are highly collaborative. When both clients and development teams work together through all phases of a project, the end product better meets clients' needs.

Gold Systems uses an agile software development method to make the day-to-day development work transparent to our clients. Project-specific web sites keep clients informed about the current status of their projects and invite feedback throughout the process. Our proficiency in this accessible and adaptive approach has earned us the reputation as a leader in agile software development methods.

REAL WORLD  
SOLUTIONS

## Innovation through Technology

Transmitting real-time patient data from the ambulance to the emergency room. Deploying a web-based solution within two days of Hurricane Katrina to manage water quality information. Replacing Airmen postcard notification with real-time emergency email communication. Integrating data from multiple agencies to support the diagnosis and follow up of children with special

health care needs. Gold Systems is instrumental in helping government agencies become more responsive, use their data more effectively and allocate financial and personnel resources more efficiently. By utilizing our technical and subject matter expertise, we help you achieve your goals by innovating through technology.